

## **Announcement for 10 Years Warranty Promotion**

To whom it may concern,

GoodWe hereby declares that the entire range of Goodwe PV grid connect string inverters including models XS, DNS, MS, SDT, SDT G2, DT, SMT, MT are now coming with a standard 10 years warranty, subject to the conditions below:

- a. Inverters must be installed, registered and connected on Goodwe Smart Energy Management System (SEMS) portal after 1<sup>st</sup> of January 2021.
- b. The 10 years warranty only applies to Goodwe inverters manufactured after 1<sup>st</sup> of July, 2020.

*Remark:*

*10years warranty means the full manufacturer standard 10 years warranty referring to the Goodwe Australia warranty terms and conditions*

Please refer to the following Appendix I for checking the inverter production date, Appendix II the method for checking the warranty period of inverters.

Goodwe Australia Pty Ltd

Goodwe Power Supply Technology Co., Ltd.

## Appendix I: Inverter manufacturer production date

The inverter manufacturer date can be checked by inverter serial number.

The sample is below:

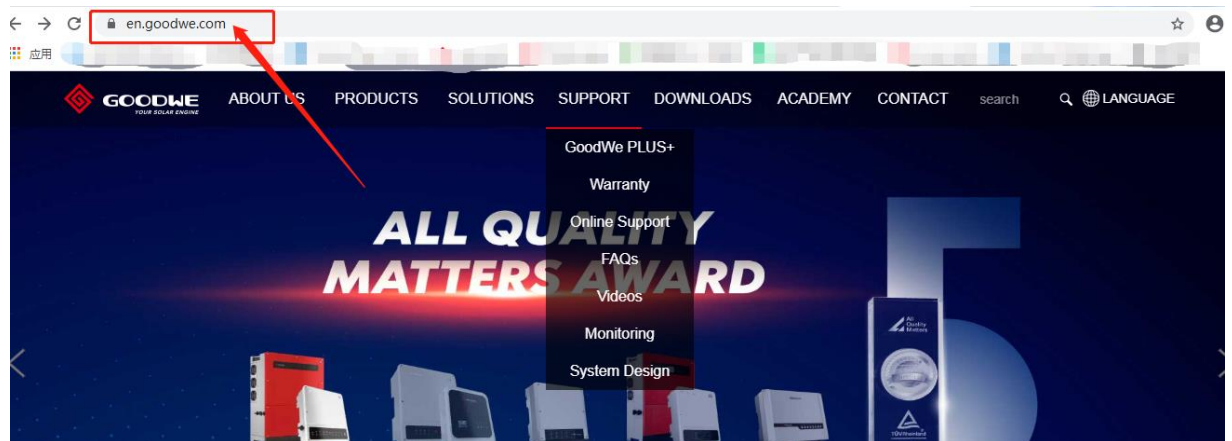
55000DSN**207**WXXXX: 207 means the inverter produced in July 2020 which is eligible for this 10 years warranty promotion.

55000DSN**206**WXXXX: 206 means the inverter produced in June 2020 which is NOT eligible for this 10 years warranty promotion.

## Appendix II: Method of warranty check on inverter

Office website: <https://www.goodwe.com.au/warranty-au.asp>

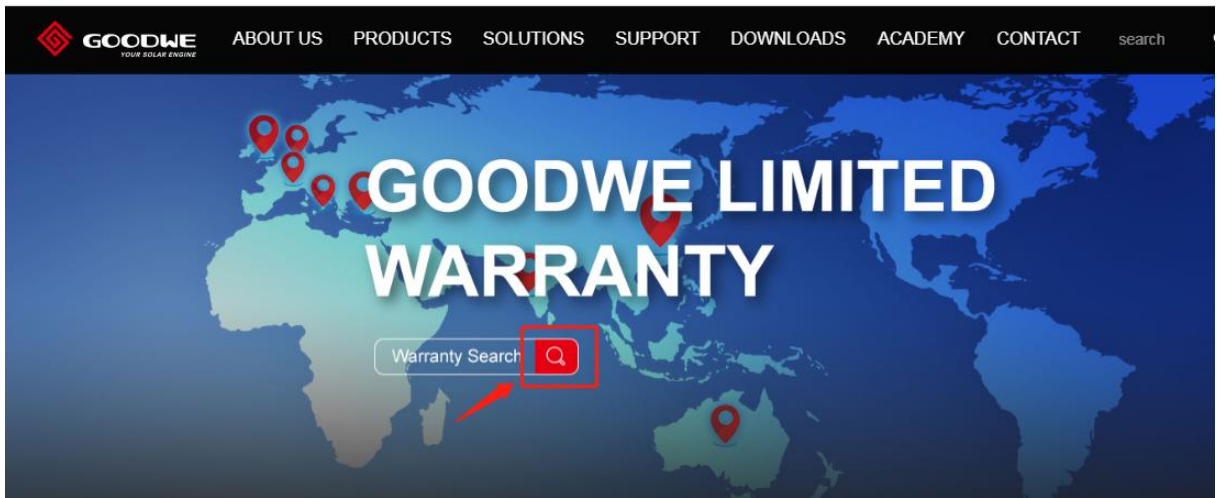
Click the website address to open GOODWE OFFICE website:



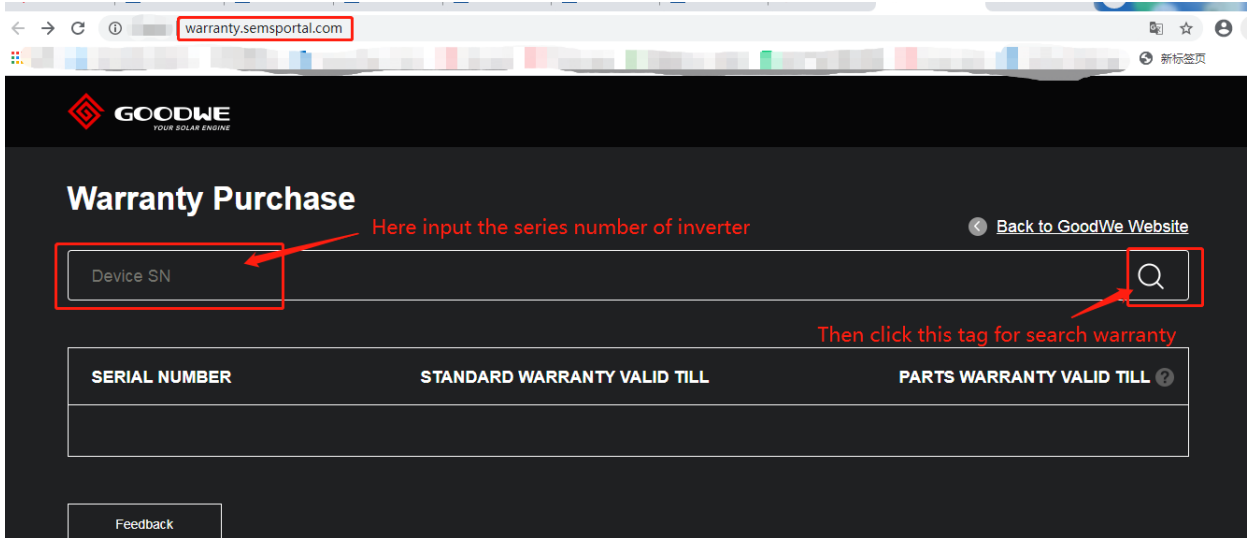
Choose the option "Warranty":



Click the below button on website:



Correctly input the inverter serial number below:



Download the warranty certificate which will include the 10 years warranty.

